

**MADISON COUNTY ROAD DEPARTMENT
SERVICE CALL SCHEDULE
MARCH 2020**

Madison County Road Department

Reporting Dates 03/02/20 through 03/31/20

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
24032	04/03/17 03/11/20	Request Schedule Closed	Durations 1,073.0 S-to-C 1,059.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in	Brown, Shirley Road Maintenance	Walker, Susan Lake Crest Pl Lake Crest Pl District 3
24035	04/03/17 03/11/20	Request Schedule Closed	Durations 1,073.0 S-to-C 1,059.0 O-to-C	Culvert Repair Medium Priority Requesting to have road culvert check for erosion and repair	Brown, Shirley Road Maintenance	Youngblood, Troy Lake Crest Pl Lake Crest Pl District 3
24825	08/03/17 03/11/20	Request Schedule Closed	Durations 951.0 S-to-C 937.0 O-to-C	Road Condition On Hold In front of both of these addresses, there's a big sink hole that is cracking up and caving in into the middle of the road	Brown, Shirley Road Maintenance	Lee, Amy Clover Ln Clover Ln District 4
24890	08/15/17 03/27/20	Request Schedule Closed	Durations 955.0 S-to-C 925.0 O-to-C	Culvert Repair Medium Priority Culvert that goes under the road in between these two addresses has rusted out	Brown, Shirley Road Maintenance	Deacon, Ivy Munich Dr Munich Dr District 3
25306	11/17/17 03/13/20	Request Schedule Closed	Durations 847.0 S-to-C 831.0 O-to-C	Culvert Repair Medium Priority Culvert needs to be repaired 2 cross drains markes with cones where eroding the road	Brown, Shirley Road Maintenance	Pope Cedar Hill Rd Cedar Hill Rd District 3
25846	03/23/18 03/23/20	Request Schedule Closed	Durations 731.0 S-to-C 705.0 O-to-C	Road Condition Medium Priority She said guard rails are needed near the ditch on the right side of the road where we are installing the culvert, going toward 463	Brown, Shirley Road Maintenance	Reeves, Stephanie N. Livingston Rd North Livingston Rd District 3
25853	03/23/18 03/13/20	Request Schedule Closed	Durations 721.0 S-to-C 705.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Jones Harris Rd Harris Rd District 4

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25956	04/06/18 03/12/20	Request Schedule Closed	Durations 706.0 S-to-C 691.0 O-to-C	Road Condition Medium Priority Asphalt has broken up bad in front of the driveway	Brown, Shirley Road Maintenance	Dew, Bryant Planters Row Potluck Rd District 3
26167	05/03/18 03/03/20	Request Schedule Closed	Durations 670.0 S-to-C 664.0 O-to-C	Ditching Medium Priority ditching needed at 104 and 106 Saddle Creek Cove to help the flow of water.	Brown, Shirley Road Maintenance	Engineering Dept saddle creek cove Saddle Creek Cv District 1
27281	10/30/18 03/20/20	Request Schedule Closed	Durations 507.0 S-to-C 484.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Barnhouse, Todd Munich Dr Munich Dr District 3
27444	12/07/18 03/06/20	Request Schedule Closed	Durations 455.0 S-to-C 446.0 O-to-C	Culvert Installation Medium Priority Needs 30 ft culvert installed. Has it staked and will post address.	Brown, Shirley Road Maintenance	Watson, Paul Lake Cavalier Rd Lake Cavalier Rd District 3
27511	12/27/18 03/27/20	Request Schedule Closed	Durations 456.0 S-to-C 426.0 O-to-C	Culvert Installation Medium Priority Need new culvert installed	Brown, Shirley Road Maintenance	Robinson, Chris Ben Lockett Rd Ben Lockett Rd District 5
27562	01/08/19 03/05/20	Request Schedule Closed	Durations 422.0 S-to-C 414.0 O-to-C	Road Shoulder Medium Priority Needs clay gravel on the shoulders of the road since paving has been completed.	Brown, Shirley Road Maintenance	Quick, Barbara Quail Rd Quail Rd District 5
27703	02/04/19 03/12/20	Request Schedule Closed	Durations 402.0 S-to-C 387.0 O-to-C	Drainage On Hold Creek near her home that is encroaching on her property.	Brown, Shirley Road Maintenance	Ball, Elaine Bannerman Dr Bannerman Dr District 4

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27773	02/13/19 03/13/20	Request Schedule Closed	Durations 394.0 S-to-C 378.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Jerome, David Old Yazoo City Rd	Old Yazoo City Rd District 4
376 & 466 Old Yazoo City Rd need culvert replaced							
27774	02/13/19 03/13/20	Request Schedule Closed	Durations 394.0 S-to-C 378.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hart, Cory 1494 Livingston Vernon Rd	Livingston Vernon Rd District 4
Need culvert installed; already staked, Customer will install temporary culvert and call when ready for permanent installation.							
27848	02/27/19 03/19/20	Request Schedule Closed	Durations 386.0 S-to-C 364.0 O-to-C	Drainage On Hold	Brown, Shirley Road Maintenance	Palmer, Richard Hawks Nest Cove	Hawks Nest Cove District 2
6" pool of water at end of driveway, coming from drain in the yard							
28036	03/27/19 03/12/20	Request Schedule Closed	Durations 351.0 S-to-C 336.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Vance, Derrick Stillhouse Creek Dr	Stillhouse Creek Dr District 3
Culvert that's at the entrance of Stillhouse Creek is collapsing on Stillhouse Creek Dr							
28066	04/01/19 03/20/20	Request Schedule Closed	Durations 354.0 S-to-C 331.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Nelson, Velma Center St	Center St District 3
Water settles in her driveway from water washing from houses above her house. She thinks she needs a culvert and the addresses past							
28096	04/04/19 03/06/20	Request Schedule Closed	Durations 337.0 S-to-C 328.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	B, Balley 4966 Hwy 16 E	Hwy 16 E District 5
Need culvert replaced							
28098	04/05/19 03/11/20	Request Schedule Closed	Durations 341.0 S-to-C 327.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Mitchell Distribution Drive	Distribution Dr District 3
Needs culvert replaced at driveway per Vidal. Culvert is broken.							

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28119	04/08/19 03/13/20	Request Schedule Closed	Durations 340.0 S-to-C 324.0 O-to-C	Drainage Medium Priority Need dig out repaired on pipe blow out.	Brown, Shirley Road Maintenance Jones, Marie Rose 115 Channing Cir	Channel Cir District 1
28234	04/23/19 03/13/20	Request Schedule Closed	Durations 325.0 S-to-C 309.0 O-to-C	Culvert Repair Medium Priority Driveway damaged near hydrant, said the dirt/gravel has washed away	Brown, Shirley Road Maintenance Smothers, Andrea Lubertha Rd	Lubertha Rd District 3
28249	04/24/19 03/24/20	Request Schedule Closed	Durations 335.0 S-to-C 308.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance Harris, Tena B Lovelace Ln	Lovelace Lane District 5
28266	04/26/19 03/13/20	Request Schedule Closed	Durations 322.0 S-to-C 306.0 O-to-C	Culvert Repair Medium Priority Water from neighbors' yard cause wash out on right side of his driveway after the hard rains we had. He wants someone to call him b	Brown, Shirley Road Maintenance Mandel, Dave Beaufort Circle	Beaufort Cir District 4
28278	04/29/19 03/20/20	Request Schedule Closed	Durations 326.0 S-to-C 303.0 O-to-C	Culvert Repair Medium Priority Culvert is stopped up and has collapsed, and washed out into big holes	Brown, Shirley Road Maintenance Abernathy, Summer Abernathy Rd	Abernathy Rd District 4
28294	04/29/19 03/20/20	Request Schedule Closed	Durations 326.0 S-to-C 303.0 O-to-C	Culvert Repair Medium Priority Just purchase this property, and culvert is in bad condition	Brown, Shirley Road Maintenance Powell, Dane Stokes Rd	Stokes Rd District 3
28401	05/08/19 03/24/20	Request Schedule Closed	Durations 321.0 S-to-C 294.0 O-to-C	Culvert Repair Medium Priority Culvert that is on the corner has broken off	Brown, Shirley Road Maintenance Rayner, JoAnna Hidden Crest	Hidden Crest District 1

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28405	05/09/19 03/30/20	Request Schedule Closed	Durations 326.0 S-to-C 293.0 O-to-C	Culvert Repair Medium Priority Culvert washed out across the road	Brown, Shirley Road Maintenance	Shockley, Bill Endris Rd Endris Rd District 4
28420	05/13/19 03/13/20	Request Schedule Closed	Durations 305.0 S-to-C 289.0 O-to-C	Gravel Medium Priority Road caving in due to pipe needs to be placed, where the City of Flora has an water line that need to be moved	Brown, Shirley Road Maintenance	Simpson, Doug Harris Subdivision Rd Harris Subdivision Rd District 4
28457	05/15/19 03/11/20	Request Schedule Closed	Durations 301.0 S-to-C 287.0 O-to-C	Road Condition Medium Priority Road needs repair.	Brown, Shirley Road Maintenance	Green, Sara Ashbrooke Blvd Ashbrooke Blvd District 3
28501	05/20/19 03/31/20	Request Schedule Closed	Durations 316.0 S-to-C 282.0 O-to-C	Culvert Repair Medium Priority Culvert has caved in, also needs gravel on the top and bottom	Brown, Shirley Road Maintenance	Easterling, Woody Harbor Rd Harbor Rd District 1
28526	05/22/19 03/24/20	Request Schedule Closed	Durations 307.0 S-to-C 280.0 O-to-C	Culvert Repair Medium Priority Needs rip rap where gravel washed away	Brown, Shirley Road Maintenance	Branson, Richard Cobville Dr Cobville Dr District 5
28547	05/24/19 03/18/20	Request Schedule Closed	Durations 299.0 S-to-C 278.0 O-to-C	Culvert Repair Medium Priority Culverts at bridge are too small and the last time it rained the water almost got into his house	Brown, Shirley Road Maintenance	Brown, Avin McHarris Road McHarris Road District 3
28588	05/29/19 03/20/20	Request Schedule Closed	Durations 296.0 S-to-C 273.0 O-to-C	Drainage Medium Priority Inlet needs concrete work. Concrete in box to make pipe level with bottom of box. Reseal the inside of box walls, if necessary.	Brown, Shirley Road Maintenance	Engineering Dept Deer Creek Cove Deer Creek Cv District 1

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28607	05/30/19 03/31/20	Request Schedule Closed	Durations 306.0 S-to-C 272.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced; it is metal and worn out	Brown, Shirley Road Maintenance	Donalson, Lee Rouser Rd Rouser Rd District 3
28733	06/17/19 03/25/20	Request Schedule Closed	Durations 282.0 S-to-C 254.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Phillips, Leon 149 Lottville Rd Lottville Rd District 5
28755	06/19/19 03/10/20	Request Schedule Closed	Durations 265.0 S-to-C 252.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced, needs to be bigger, has a hole in it. He also needs gravel on it.	Brown, Shirley Road Maintenance	Penn, Kent Old Yazoo City Rd Old Yazoo City Rd District 4
28794	06/25/19 03/06/20	Request Schedule Closed	Durations 255.0 S-to-C 246.0 O-to-C	Culvert Repair Medium Priority Culvert is messed up due to the motorgrader	Brown, Shirley Road Maintenance	Howard, Collie Truitt Rd Truitt Rd District 5
28810	06/26/19 03/13/20	Request Schedule Closed	Durations 261.0 S-to-C 245.0 O-to-C	Curb/Gutter Medium Priority Needs repair at end of driveway..hole in concrete drive	Brown, Shirley Road Maintenance	Pender, Sylvia SpringWater Cove Spring Water Cv District 1
28863	07/02/19 03/09/20	Request Schedule Closed	Durations 251.0 S-to-C 239.0 O-to-C	Culvert Repair Medium Priority End of road needs repair at the culvert...gravel	Brown, Shirley Road Maintenance	Bradley, Joyce Brown Drive Laura Dr District 4
28867	07/02/19 03/11/20	Request Schedule Closed	Durations 253.0 S-to-C 239.0 O-to-C	Culvert Repair Medium Priority Needs longer culvert	Brown, Shirley Road Maintenance	Wilder, DeAngelo Laura Drive Laura Dr District 4

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28872	07/02/19 03/12/20	Request Schedule Closed	Durations 254.0 S-to-C 239.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Robinson, Mark 267 Abernathy Rd	Abernathy Rd District 4
28910	07/10/19 03/13/20	Request Schedule Closed	Durations 247.0 S-to-C 231.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Curry, Claude 864 Sharon Rd	Sharon Rd District 5
28914	07/11/19 03/17/20	Request Schedule Closed	Durations 250.0 S-to-C 230.0 O-to-C	Culvert Repair Medium Priority Need culvert unstopped	Brown, Shirley Road Maintenance	Bailey, Jeff 470 Ratliff Ferry Rd	Ratliff Ferry Rd District 5
28922	07/11/19 03/27/20	Request Schedule Closed	Durations 260.0 S-to-C 230.0 O-to-C	Culvert Repair Medium Priority Need cross drain replaced	Brown, Shirley Road Maintenance	Miller, Levi 131 Harris Rd	Harris Rd District 4
29132	08/13/19 03/13/20	Request Schedule Closed	Durations 213.0 S-to-C 197.0 O-to-C	Dig Out Medium Priority Broken asphalt has formed into huge hole	Brown, Shirley Road Maintenance	Conner, HOA Hemlock Ln	Hemlock Ln District 3
29137	08/14/19 03/06/20	Request Schedule Closed	Durations 205.0 S-to-C 196.0 O-to-C	Culvert Repair Medium Priority Need to check culvert for washing	Brown, Shirley Road Maintenance	Spires, Cordell Kearney Park Rd	Kearney Park Rd District 4
29205	08/27/19 03/10/20	Request Schedule Closed	Durations 196.0 S-to-C 183.0 O-to-C	Culvert Installation Medium Priority need culvert installed	Brown, Shirley Road Maintenance	Lyndsey, Sheryl 1605 old hwy 51	Old Hwy 51

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29251	09/04/19 03/19/20	Request Schedule Closed	Durations 197.0 S-to-C 175.0 O-to-C	Curb/Gutter Medium Priority	Brown, Shirley Road Maintenance	Flowers, Louise Brigade Ave	Brigade Ave District 3
Said the curb has separated from the driveway at her address							
29253	09/04/19 03/12/20	Request Schedule Closed	Durations 190.0 S-to-C 175.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Burchfield, Michael Old Natchez Trace	Old Natchez Trace District 5
Road washing away							
29264	09/05/19 03/13/20	Request Schedule Closed	Durations 190.0 S-to-C 174.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Roberts, Georgia 3972 Hwy 43 N	Hwy 43 N
Need culvert repaired							
29268	09/06/19 03/06/20	Request Schedule Closed	Durations 182.0 S-to-C 173.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Carter, Bart Sharon Rd	Renfroe Rd District 5
Both of the culverts are close to Renfroe Rd. Mark with rebar post with orange flagging one on Sharon and one Renfroe Rd.							
29317	09/16/19 03/25/20	Request Schedule Closed	Durations 191.0 S-to-C 163.0 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Burnham, Craig Carriage Ln	Carriage Ln District 2
Asphalt has broken up in front of this address, and has formed into an pot hole							
29324	09/17/19 03/17/20	Request Schedule Closed	Durations 182.0 S-to-C 162.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd	Abernathy Rd District 4
Driveway in between these two addresses are washing out							
29331	09/18/19 03/13/20	Request Schedule Closed	Durations 177.0 S-to-C 161.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Rice, Amanda Livingston Vernon Road	Livingston Vernon Rd District 4
Needs culvert installed							

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29333	09/18/19 03/18/20	Request Schedule Closed	182.0 S-to-C 161.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Gates, Jimmy Fox Run Rd	Fox Run Rd District 5
				Road and driveway uneven when pavement was done			
29342	09/20/19 03/17/20	Request Schedule Closed	179.0 S-to-C 159.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Ware, Cobb Highland Meadow Rd	Highlands Meadow Rd District 3
				Needs culvert installation.			
29354	09/23/19 03/10/20	Request Schedule Closed	169.0 S-to-C 156.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Prechtl, Kenny Sutherland Rd	Sutherland Rd District 5
				Culvert needs replaced, has big hole in it			
29377	09/26/19 03/19/20	Request Schedule Closed	175.0 S-to-C 153.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Osborne, Mike Holmes Hollow Ln	Holmes Hollow Ln District 5
				Culvert, gravel has washed out			
29390	09/27/19 03/13/20	Request Schedule Closed	168.0 S-to-C 152.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Lloyd, Robert Virililia Rd	Virililia Rd District 4
				Need culvert installed, will staked off. Need 30ft			
29399	09/30/19 03/10/20	Request Schedule Closed	162.0 S-to-C 149.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Stewart, Kelvin Sharon Rd	Sharon Rd District 5
				Culvert has collapsed, causing water not to flow through			
29418	10/02/19 03/12/20	Request Schedule Closed	162.0 S-to-C 147.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bailey, Connie Way Rd	Way Rd District 5
				Needs culvert replaced - bent on one end			

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29438	10/07/19 03/20/20	Request Schedule Closed	Durations 165.0 S-to-C 142.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Dawson, Robert Hwy 16 E Hwy 16 E	Hwy 16 E
29442	10/07/19 03/13/20	Request Schedule Closed	Durations 158.0 S-to-C 142.0 O-to-C	Culvert Repair Medium Priority Culvert and gravel has washed away, and also at corner of Sharon Rd, and Robinson Rd	Brown, Shirley Road Maintenance	Williams, Ora Sharon Rd Sharon Rd	Sharon Rd District 5
29448	10/07/19 03/06/20	Request Schedule Closed	Durations 151.0 S-to-C 142.0 O-to-C	Drainage Medium Priority at inlet in front of house, grout inside of box with epoxy grout (talk to Tim about the grout if you have questions)	Brown, Shirley Road Maintenance	Engineering Cotton Woods Dr Cotton Woods Dr	Cotton Wood Dr District 3
29482	10/11/19 03/10/20	Request Schedule Closed	Durations 151.0 S-to-C 138.0 O-to-C	Dig Out Medium Priority Need road repaired	Brown, Shirley Road Maintenance	Sisk, Robert 232 Sumerall Rd	Trace Harbor Rd District 1
29500	10/14/19 03/13/20	Request Schedule Closed	Durations 151.0 S-to-C 135.0 O-to-C	Road Condition Medium Priority Bad road condition, where the bus turns around	Brown, Shirley Road Maintenance	Robinson, Jennifer Middlefield Dr Middlefield Dr	Middlefield Dr District 1
29519	10/17/19 03/19/20	Request Schedule Closed	Durations 154.0 S-to-C 132.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Bramley, Scott Spring Road Spring Road	Spring Rd District 3
29526	10/18/19 03/24/20	Request Schedule Closed	Durations 158.0 S-to-C 131.0 O-to-C	Culvert Repair Medium Priority Culvert busted under concrete	Brown, Shirley Road Maintenance	Perry, Verna Lake Castle Rd Lake Castle Rd	Lake Castle Rd District 1

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29529	10/18/19 03/13/20	Request Schedule Closed	Durations 147.0 S-to-C 131.0 O-to-C	Culvert Installation Medium Priority Need culvert installed on new property	Brown, Shirley Road Maintenance	Hart, Corey Livingston Vernon Rd Livingston Vernon Rd District 4
29535	10/21/19 03/09/20	Request Schedule Closed	Durations 140.0 S-to-C 128.0 O-to-C	Culvert Repair Medium Priority Culvert washed out under the road close to this address	Brown, Shirley Road Maintenance	Pace, Ben Cherry Hill Dr Cherry Hill Dr District 3
29536	10/21/19 03/06/20	Request Schedule Closed	Durations 137.0 S-to-C 128.0 O-to-C	Culvert Repair Medium Priority Requesting that old culvert be taken up off property, stated that it's old and don't need it there	Brown, Shirley Road Maintenance	Whittington, Steve Purvis Rd Purvis Rd District 4
29546	10/23/19 03/27/20	Request Schedule Closed	Durations 156.0 S-to-C 126.0 O-to-C	Ditching Medium Priority Says water stands in ditch just past 411 Patrick Rd; says it has no where to go	Brown, Shirley Road Maintenance	Lloyd, Bob Patrick Rd Patrick Rd District 4
29577	10/28/19 03/18/20	Request Schedule Closed	Durations 142.0 S-to-C 121.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Miggins, Kembra Hwy 16 E Hwy 16 E District 3
29586	10/30/19 03/24/20	Request Schedule Closed	Durations 146.0 S-to-C 119.0 O-to-C	Culvert Installation Medium Priority Need culvert under the road to stop the ditches from flooding the road	Brown, Shirley Road Maintenance	McDonald, Johnny McDonald Rd McDonald Rd District 3
29598	11/01/19 03/16/20	Request Schedule Closed	Durations 136.0 S-to-C 117.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out	Brown, Shirley Road Maintenance	Horsman, Joe Chapel Hill Rd Chapel Hill Rd District 3

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29606	11/04/19 03/18/20	Request Schedule Closed	Durations 135.0 S-to-C 114.0 O-to-C	Culvert Installation Medium Priority Requesting to have a culvert installed	Brown, Shirley Road Maintenance	McMurtry, Debra 1491 Sulphur Springs Rd Sulphur Springs Rd District 5
29612	11/04/19 03/17/20	Request Schedule Closed	Durations 134.0 S-to-C 114.0 O-to-C	Culvert Repair Medium Priority Culvert collapsed	Brown, Shirley Road Maintenance	Stewart, Billy Katherine Dr Katherine Dr District 3
29697	11/15/19 03/20/20	Request Schedule Closed	Durations 126.0 S-to-C 103.0 O-to-C	Culvert Installation Medium Priority Needs culvert between 459 and 499. Said it is marked	Brown, Shirley Road Maintenance	Hodge, Wendell Abernathy Rd Abernathy Rd District 4
29701	11/18/19 03/24/20	Request Schedule Closed	Durations 127.0 S-to-C 100.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Coon, Mark Spring Creek Cv Spring Creek Cv District 3
29726	11/20/19 03/19/20	Request Schedule Closed	Durations 120.0 S-to-C 98.0 O-to-C	Culvert Repair Medium Priority Culvert has caved all the way in, can't get onto property.	Brown, Shirley Road Maintenance	Heath, Andy Gus Green Rd Gus Green Rd District 3
29743	11/25/19 03/24/20	Request Schedule Closed	Durations 120.0 S-to-C 93.0 O-to-C	Culvert Installation Medium Priority Need 2 culverts installed	Brown, Shirley Road Maintenance	Mcduffy, Earl 504 Smith Carr Rd Smith Carr Rd District 4
29780	12/05/19 03/06/20	Request Schedule Closed	Durations 92.0 S-to-C 83.0 O-to-C	Culvert Installation Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Johnson, Mary 166 Brown Rd E Brown Rd E

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29790	12/06/19 03/13/20	Request Schedule Closed	Durations 98.0 S-to-C 82.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Vernon Way Rd	Way Rd District 5
Need culvert installed, has an old one and it's causing flooding							
29793	12/09/19 03/13/20	Request Schedule Closed	Durations 95.0 S-to-C 79.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Price, Troy Simpson Rd	Simpson Rd District 5
Road needs grading, in very bad condition with holes							
29795	12/09/19 03/20/20	Request Schedule Closed	Durations 102.0 S-to-C 79.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Morton, Rickey Quail Road	Quail Rd District 5
Needs culvert installation							
29798	12/09/19 03/17/20	Request Schedule Closed	Durations 99.0 S-to-C 79.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Huff, Shannon Casmir Dr	Casmir Dr District 3
Road needs grading, starting at Ledora all the way down							
29806	12/11/19 03/20/20	Request Schedule Closed	Durations 100.0 S-to-C 77.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Fagan, Chris Dampeer Rd	Dampeer Rd District 5
Needs culvert installed on new property, one was there when he bought property but it's old and causing flooding							
29809	12/12/19 03/25/20	Request Schedule Closed	Durations 104.0 S-to-C 76.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Rogers, Ron Lake Crest Place	Lake Crest Pl District 3
Culvert under road in front of his address is collapsing							
29812	12/12/19 03/23/20	Request Schedule Closed	Durations 102.0 S-to-C 76.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hamblin, Ollie Lone Pine Road	Lone Pine Rd District 5
Needs culvert replaced; we came out today to clean out his culvert but it was collapsed and needs to be replaced; he said a road work							

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Service Request Schedule Summary

Open Requests

Req #	Dates	Request Schedule Closed	Durations S-to-C O-to-C	Type / Priority	Assignee / Department	Caller / Address	Location / District
29813	12/13/19 03/13/20	Request Schedule Closed	91.0 S-to-C 75.0 O-to-C	Culvert Installation Medium Priority Need culvert installed	Brown, Shirley Road Maintenance	Banks, Cleo McDonald Rd	Mcdonald Rd District 3
29815	12/16/19 03/17/20	Request Schedule Closed	92.0 S-to-C 72.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed; wants a long culvert. He will buy the extra culvert.	Brown, Shirley Road Maintenance	Howard, Bill Virililia Road	Virililia Rd District 4
29827	12/18/19 03/18/20	Request Schedule Closed	91.0 S-to-C 70.0 O-to-C	Culvert Repair Medium Priority Need culvert replaced	Brown, Shirley Road Maintenance	Williams, Charlie 374 Potluck Rd	Potluck Rd District 5
29829	12/18/19 03/18/20	Request Schedule Closed	91.0 S-to-C 70.0 O-to-C	Dig Out Medium Priority Big pot hole	Brown, Shirley Road Maintenance	Holly, Juliane Bridgeton Ct	Bridgeton Ct District 5
29835	12/19/19 03/13/20	Request Schedule Closed	85.0 S-to-C 69.0 O-to-C	Culvert Repair Medium Priority Needs a longer culvert, driveway too narrow	Brown, Shirley Road Maintenance	Smith, Deloris Rocky Hill Road	Rocky Hill Rd District 5
29872	01/03/20 03/04/20	Request Schedule Closed	61.0 S-to-C 54.0 O-to-C	Culvert Repair Medium Priority Need culvert repaired	Brown, Shirley Road Maintenance	Unknown Lake Stephens Rd	Lake Stephens Rd District 5
29874	01/03/20 03/13/20	Request Schedule Closed	70.0 S-to-C 54.0 O-to-C	Drainage Medium Priority Need flooding issue looked in the backyard	Brown, Shirley Road Maintenance	Washington, Shirley 107 Magnolia St	Magnolia St District 3

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
29884	01/03/20 03/20/20	Request Schedule Closed	Durations 77.0 S-to-C 54.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Griffin, Paul Eastside Dr	Eastside Dr District 5
High point in road is causing cars to drag, need potholes patched also.							
29889	01/03/20 03/24/20	Request Schedule Closed	Durations 81.0 S-to-C 54.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Harris, Phillip Virgin Mary Rd	Virgin Mary Rd District 5
Need culvert installed							
29890	01/03/20 03/05/20	Request Schedule Closed	Durations 62.0 S-to-C 54.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Johnson, Dorothy 805 potluck Rd	Potluck Rd District 5
Need culvert replaced							
29891	01/03/20 03/27/20	Request Schedule Closed	Durations 84.0 S-to-C 54.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Solesbee, Allen 178 Minninger Blvd	Minninger Blvd District 3
Need trees removed from ditch							
29930	01/09/20 03/23/20	Request Schedule Closed	Durations 74.0 S-to-C 48.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Travis, Donald 2218 Loring Rd	Loring Rd District 5
Need culvert installed Travis Donald real estate sign there is flags from Hwy 51 put it at the first sign.							
29931	01/09/20 03/11/20	Request Schedule Closed	Durations 62.0 S-to-C 48.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Swain, Keith Lake Mannsdale Dr	Lake Mannsdale Dr District 3
At the intersection of Lake Mannsdale Dr, and Dogwood Dr the culvert has rusted all the way out							
29942	01/13/20 03/31/20	Request Schedule Closed	Durations 78.0 S-to-C 44.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Smith, Antwain Virgin Mary Rd	Virgin Mary Rd District 5
Culvert has collapsed							

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29943	01/13/20 03/20/20	Request Schedule Closed	67.0 S-to-C 44.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Luckett, Francis Summerlin Rd	Summerlin Rd District 5
				Culvert under the road, still causing flooding			
29944	01/13/20 03/13/20	Request Schedule Closed	60.0 S-to-C 44.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McElroy, Pamela McElroy Smith Rd	McElroy Smith Rd District 4
				Need culvert installed			
29953	01/14/20 03/20/20	Request Schedule Closed	66.0 S-to-C 43.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	DeLoach, Trey Calhoun Pkwy	Calhoun Pkwy District 4
				Need culvert installed			
29967	01/16/20 03/20/20	Request Schedule Closed	64.0 S-to-C 41.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Cox, Ryan Childress Ln	Childress Ln District 4
				Needs grading (road work)			
29979	01/17/20 03/24/20	Request Schedule Closed	67.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hydrick, Rose 1220 Old Hwy 51	Old Hwy 51
				Need new culvert installed at these three addresses 1230/1240/1220 Old Hwy 51			
29980	01/17/20 03/27/20	Request Schedule Closed	70.0 S-to-C 40.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Washington, Mark Rocky Hill Rd	Rocky Hill Rd District 5
				Need new culvert installed			
29999	01/22/20 03/27/20	Request Schedule Closed	65.0 S-to-C 35.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Andrews, Francine Pat Luckett Rd	Pat Luckett Rd District 5
				Need culvert installed on new property			

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30001	01/22/20 03/18/20	Request Schedule Closed	Durations 56.0 S-to-C 35.0 O-to-C	Limb Cutting Medium Priority	Brown, Shirley Road Maintenance	Unknown North Old Canton Rd	North Old Canton Rd District 1
At the intersection of N Old Canton and Cherry Rose Ln you can't see on coming traffic due to limbs hanging and grass caller stated th							
30020	01/28/20 03/25/20	Request Schedule Closed	Durations 57.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Williams, Scottie Magnolia St	Magnolia St District 3
Culvert is stopped up, and old metal culvert that is in bad condition causing his property aone with the neighbors to flood							
30021	01/28/20 03/12/20	Request Schedule Closed	Durations 44.0 S-to-C 29.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Blaine, Ben Ratliff Ferry Road	Ratliff Ferry Rd District 5
Needs extension on culvert.							
30030	01/23/20 03/18/20	Request Schedule Closed	Durations 55.0 S-to-C 34.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Parson, Ashley Ratliff Road	Ratliff Rd District 4
Needs grading							
30037	01/31/20 03/17/20	Request Schedule Closed	Durations 46.0 S-to-C 26.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Webb, Dianna Russum Rd	Russum Rd District 4
Log trucks has left big holes in the road							
30055	02/04/20 03/04/20	Request Schedule Closed	Durations 29.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Hart, Marvin 376 Smith Carr Rd	Smith Carr Rd District 4
Old culvert is worn out not functioning properly need new one							
30058	02/04/20 03/12/20	Request Schedule Closed	Durations 37.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Pardes, Tywanda Ross Dr	Ross Dr District 5
Driveway washing out							

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30059	02/04/20 03/04/20	Request Schedule Closed	Durations 29.0 S-to-C 22.0 O-to-C	Culvert Installation Medium Priority Need new culvert	Brown, Shirley Road Maintenance	Harkins, Larry Hanging Moss Ln Hanging Moss Ln District 3
30061	02/04/20 03/18/20	Request Schedule Closed	Durations 43.0 S-to-C 22.0 O-to-C	Culvert Repair Medium Priority Culvert needs replacing from old broken concrete pipe	Brown, Shirley Road Maintenance	Small, Delores 586 Way Rd Way Rd District 5
30072	02/06/20 03/06/20	Request Schedule Closed	Durations 29.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Culvert has washed out	Brown, Shirley Road Maintenance	Wofford Barnes Rd Barnes Rd District 1
30074	02/06/20 03/19/20	Request Schedule Closed	Durations 42.0 S-to-C 20.0 O-to-C	Culvert Repair Medium Priority Culverts are washed out at both addresses	Brown, Shirley Road Maintenance	Browlee, Scott Spring Rd Spring Rd District 3
30075	02/07/20 03/06/20	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Ditching Medium Priority Wants the ditches cleaned out...by hand. Ditch is shallow, gas line in ditch not buried very deep.	Brown, Shirley Road Maintenance	Partridge, Bruce Cherryrose Lane Denson Farm Cv District 4
30076	02/07/20 03/06/20	Request Schedule Closed	Durations 28.0 S-to-C 19.0 O-to-C	Pot Holes Medium Priority John Day Rd and Pat Lockett Rd, need cross drain repair	Brown, Shirley Road Maintenance	Griffin, Paul Madison co John Day Rd District 5
30085	02/10/20 03/12/20	Request Schedule Closed	Durations 31.0 S-to-C 16.0 O-to-C	Flood/Water Related Medium Priority Road flooding	Brown, Shirley Road Maintenance	Unknown Old Natchez Trace Old Natchez Trace District 5

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Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
30086	02/10/20 03/10/20	Request Schedule Closed	Durations 29.0 S-to-C 16.0 O-to-C	Flood/Water Related Medium Priority Road and ditches are flooding all across the road	Brown, Shirley Road Maintenance	Ben Livingston Vernon Rd Livingston Vernon Rd District 4
30090	02/10/20 03/13/20	Request Schedule Closed	Durations 32.0 S-to-C 16.0 O-to-C	Flood/Water Related Medium Priority Road flooded	Brown, Shirley Road Maintenance	Sheriff, Dept Beaverdam Rd Beaverdam Rd District 5
30092	02/11/20 03/11/20	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Flood/Water Related Medium Priority Water is over the road	Brown, Shirley Road Maintenance	Unknown Pisgah Bottom Rd Pisgah Bottom Rd District 5
30093	02/11/20 03/12/20	Request Schedule Closed	Durations 30.0 S-to-C 15.0 O-to-C	Flood/Water Related Medium Priority Water over road	Brown, Shirley Road Maintenance	Unknown Ben Lockett Rd Ben Lockett Rd District 5
30096	02/11/20 03/11/20	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Flood/Water Related Medium Priority Yard floods when it rain	Brown, Shirley Road Maintenance	Bennett, Dorothy Center St Center St District 3
30097	02/11/20 03/11/20	Request Schedule Closed	Durations 29.0 S-to-C 15.0 O-to-C	Flood/Water Related Medium Priority Ditches and yard floods into her house, can't get in or out	Brown, Shirley Road Maintenance	Walker, Ruthie Magnolia St Magnolia St District 3
30106	02/10/20 03/10/20	Request Schedule Closed	Durations 29.0 S-to-C 16.0 O-to-C	Flood/Water Related Medium Priority Water is overflowing over the roads causing flooding	Brown, Shirley Road Maintenance	Telepro Communication 105 Lone Wolf Dr 105 Lone Wolf Dr District 4

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
30110	02/13/20 03/13/20	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Evans, Joel 1269 Pocahontas Rd	Pocahontas Rd District 4
Need culvert installed, will be pulling trailers in. Will like to get a call before installation							
30112	02/10/20 03/20/20	Request Schedule Closed	Durations 39.0 S-to-C 16.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Funchess, Sarah 625 South Deerfield Dr	South Deerfield Dr District 1
Need ditches none there: culvert no ditches							
30113	02/13/20 03/13/20	Request Schedule Closed	Durations 29.0 S-to-C 13.0 O-to-C	Culvert Repair Low Priority	Brown, Shirley Road Maintenance	Salvador 917 John Day Rd	John Day Rd District 5
Existing culvert is to small to hold all the water flow making the entire driveway washout							
30114	02/13/20 03/19/20	Request Schedule Closed	Durations 35.0 S-to-C 13.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn 578 Shrock Rd	Shrock Rd District 5
Existing culvert is beginning to wash out and the ditches need cleaning because they hold water all the time rain or not							
30115	02/14/20 03/13/20	Request Schedule Closed	Durations 28.0 S-to-C 12.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Franklin, Brad 1154 Cox Ferry Rd	Cox Ferry Rd District 4
Replacing an existing culvert							
30117	02/14/20 03/16/20	Request Schedule Closed	Durations 31.0 S-to-C 12.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Unknown 352 Nichols Rd	Nichols Rd District 4
Needs grading							
30118	02/14/20 03/17/20	Request Schedule Closed	Durations 32.0 S-to-C 12.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Mike Branscomb Rd	Branscomb Rd District 5
Needs road grading							

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30119	02/14/20 03/19/20	Request Schedule Closed	Durations 34.0 S-to-C 12.0 O-to-C	Pot Holes Medium Priority Road Maintenance Pothole near sidewalk and mailbox	Brown, Shirley Road Maintenance	Goss, Kelvin 100 Dogwood Hollow Dogwood Hollow District 3
30125	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert is washing away	Brown, Shirley Road Maintenance	Branson, Richard Cobbsville Dr Cobbsville Dr District 5
30126	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Culvert Repair Medium Priority Road Maintenance 4 Culverts washed out	Brown, Shirley Road Maintenance	Jackson, Diane Way Rd Way Rd District 5
30127	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority Road Maintenance Bad pot holes	Brown, Shirley Road Maintenance	Bobsp, Clark Martin Dr Martin Dr District 5
30132	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Dig Out Medium Priority Road Maintenance Pot hole	Brown, Shirley Road Maintenance	Unknown Gunter Rd Gunter Rd District 5
30135	02/18/20 03/19/20	Request Schedule Closed	Durations 30.0 S-to-C 8.0 O-to-C	Road Shoulder Medium Priority Road Maintenance Edge of the road in front of 156 Bardin Rd is washing out	Brown, Shirley Road Maintenance	Alford, Cindy Bardin Rd Bardin Rd District 4
30140	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Road Condition Medium Priority Road Maintenance Called to report the entrance to Ridgefield S/D needs to be repaved	Brown, Shirley Road Maintenance	Conner Ridgefield S/D Ridgefield Dr District 3

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District		
30143	02/18/20 03/18/20	Request Schedule Closed	Durations 29.0 S-to-C 8.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hendricks, Lamar McMillon Road	Mcmillon Rd District 3
Needs potholes repaired on the south end of McMillon near Stribling Rd							
30147	02/19/20 03/19/20	Request Schedule Closed	Durations 29.0 S-to-C 7.0 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Julie Distribution Dr	Distribution Dr District 3
Pothole near Bear Creek and a near shopping center							
30149	02/19/20 03/19/20	Request Schedule Closed	Durations 29.0 S-to-C 7.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Walker, Bobby Virgin Mary Rd	Virgin Mary Rd District 5
Culvert has washed out							
30150	02/19/20 03/19/20	Request Schedule Closed	Durations 29.0 S-to-C 7.0 O-to-C	Illegal Dumpsite Medium Priority	Brown, Shirley Road Maintenance	Unknown Stribling Rd	Stribling Rd District 3
Roads need detailing on both sides Stribling Rd, Catlett Rd							
30153	02/19/20 03/19/20	Request Schedule Closed	Durations 29.0 S-to-C 7.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Waters, Rob Grown Williams Rd	Grown Williams Rd District 5
Needs gravel where garbage truck turns around. Said his ditch is eroding because of it. He wants to meet with someone to see what c.							
30166	02/21/20 03/20/20	Request Schedule Closed	Durations 28.0 S-to-C 5.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	McCarty, Chris N. Old Canton Rd	North Old Canton Rd District 1
Needs culvert installed							

Open Requests: 153
193.1 S-to-C Average Duration
174.1 O-to-C Average Duration

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Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District
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Total Requests:	153	193.1 S-to-C Average Duration			
		174.1 O-to-C Average Duration			